TrustIoT Framework for Industry 4.0

"Incident Detection and Reporting"

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Table of Contents

[1. Introduction 4](#_Toc176333556)

[2. Purpose 4](#_Toc176333557)

[3. Scope 4](#_Toc176333558)

[4. Policy Statement 4](#_Toc176333559)

[4.1. Incident Detection 4](#_Toc176333560)

[4.2. Incident Reporting 4](#_Toc176333561)

[4.3. Incident Response 4](#_Toc176333562)

[4.4. Post-Incident Review 5](#_Toc176333563)

[5. Responsibilities 5](#_Toc176333564)

[6. Breaches of Policy 5](#_Toc176333565)

[7. Document Management 5](#_Toc176333566)

# Introduction

The Internet of Things (IoT) ecosystem, with its interconnected devices and vast data flows, presents a complex and dynamic attack surface. Security incidents, such as unauthorised access, data breaches, or service disruptions, can have significant consequences for the organisation. Timely detection and reporting of such incidents are crucial for effective response and mitigation. This policy outlines the procedures and responsibilities for identifying, reporting, and responding to security incidents within the IoT environment.

# Purpose

The purpose of this policy is to establish a framework for the detection, reporting, and response to security incidents related to IoT devices and systems within the organisation. This policy aims to:

* Enable prompt identification and reporting of security incidents.
* Facilitate efficient and coordinated incident response.
* Minimise the impact of security breaches and disruptions.
* Learn from incidents and continuously improve the organisation's security posture.

# Scope

This policy applies to all security incidents that affect or involve IoT devices and systems connected to the organisation's network, regardless of their location or function.

# Policy Statement

## Incident Detection

* **Monitoring and Logging:** IoT devices, network infrastructure, and security solutions shall be continuously monitored and logged to detect signs of suspicious or malicious activity.
* **Anomaly Detection:** Behavioural analytics and machine learning techniques shall be employed to identify deviations from normal patterns that may indicate security incidents.
* **User Reporting:** All employees, contractors, and third-party vendors shall be encouraged to report any suspected security incidents or unusual activity involving IoT devices.

## Incident Reporting

* **Reporting Channels:** Clear and accessible channels shall be established for reporting security incidents, such as a dedicated hotline, email address, or incident reporting system.
* **Timely Reporting:** Security incidents shall be reported promptly to the designated incident response team or security personnel.
* **Incident Information:** Incident reports shall include relevant details, such as the nature of the incident, affected devices or systems, potential impact, and any observed indicators of compromise.

## Incident Response

* **Incident Response Team:** A dedicated incident response team shall be established with clearly defined roles and responsibilities for handling security incidents.
* **Incident Response Plan:** A comprehensive incident response plan shall be developed and maintained, outlining the procedures for incident triage, containment, eradication, recovery, and lessons learned.
* **Containment and Eradication:** Immediate action shall be taken to contain and eradicate the threat, preventing further damage or spread.
* **Recovery:** Affected systems and data shall be restored to their normal operating state as quickly as possible.
* **Communication:** Appropriate communication shall be maintained with relevant stakeholders throughout the incident response process.

## Post-Incident Review

* **Lessons Learned:** A post-incident review shall be conducted to analyse the root cause of the incident, identify areas for improvement, and update incident response procedures as needed.
* **Documentation:** Detailed documentation of the incident, response actions, and lessons learned shall be maintained.

# Responsibilities

* **Information Security Officer:** Responsible for overseeing the implementation and enforcement of this policy.
* **Security Operations Centre (SOC):** Responsible for monitoring security events, analysing threats, and coordinating incident response.
* **Incident Response Team:** Responsible for investigating and responding to security incidents.
* **All Employees:** Responsible for reporting suspected security incidents promptly and cooperating with incident response efforts.

# Breaches of Policy

Failure to report a security incident or comply with incident response procedures may result in disciplinary action, up to and including termination of employment or contractual relationships.

# Document Management

This document is valid as of [dd/mm/yyyy].

This document is reviewed periodically and at least annually to ensure compliance with the following prescribed criteria.

* Compliant with the Internet of Things (IoT) Security Framework for Industry 4.0.
* Legislative requirements defined by law, where appropriate.

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[Name 1]

Manager